

# DuPage County Sheriff's Office

## 2020 Annual Report



The mission of the DuPage County Sheriff's Office is to provide the highest level of law enforcement possible by:

**P:** Preserving and protection life, property and the right of all citizens to live in peace

**E:** Enforcing the laws of the State of Illinois and County of DuPage by being fair and impartial

**O:** Operating in a proactive manner so as to prevent criminal activity before it occurs

**P:** Positive and innovative working environment for all of our members

**L:** Listening to and acting upon the needs of our citizens and communities they live in

**E:** Excel in the highest standards of professionalism, integrity and efficiency



# A Letter From the Desk of the Sheriff



To the Citizens of DuPage County,

Each year, this report is prepared so you, the residents of DuPage County, can see what we are doing to keep you and your families safe. We want you to have the opportunity to see some of the changes over this last year and get a meaningful glimpse of the projects and initiatives that the DuPage County Sheriff's Office provides for you.

We have established the highest performance standards and expectations for our agency and are creating new innovations to improve your public safety services. Our goal is an improved and enhanced model of safety services to the citizens of DuPage County while using tax dollars in the most cost effective manner possible.

I am extremely proud of the men and women who diligently serve our citizens every single day. We are committed to the duties and responsibilities to protect and serve our community and I hope you enjoy our annual report.

A handwritten signature in black ink, appearing to read "James Mendrick".

James Mendrick

Sheriff of DuPage County



# 2020 Employee of the Year

In 2020, Deputy Griselda Wester was nominated and awarded as Employee of the Month for the month of March for her outstanding efforts while assisting a distressed inmate with mental illness until she was able to regain her composure. For her dedication and compassion Deputy Wester has been chosen as the DuPage County Sheriff's Office Employee of the Year for 2020.



# 2020 Employees of the Month

## Corrections Bureau

January: Deputy Adam Denny  
February: Deputy Heather Jasper  
March: Deputy Griselda Wester  
April: Deputy Robert Scianna  
May: Deputy Robert Rodway  
June: Deputy Hillary Read  
July: Corporal Quiana Odom  
August: Deputy Nancy Job  
September: Deputy George Chiarito  
October: Deputy Jefferey Shelton  
November: Corporal Robert Kuttner  
December: Deputy Chamario Dickerson

## Law Enforcement Bureau

January: Deputy Matthew Brewer  
March: Deputy Scott Zalewski  
April: Detective David Chiesa  
May: Detective Jeffrey Carpenter  
June: Deputy Kryzysztof Balon  
July: Deputy Matthew Brewer  
August: Deputy Todd Long  
September: Deputy Tyler Fry & K9 Odin  
October: Deputy James Buckardt  
November: Deputy Tyler Fry

## Administrative Bureau

July: Deputy Mark Brown  
October: Deputy Kevin Govoni





# Shop with the Sheriff

The countywide “Shop with the Sheriff” event had to be modified due to the COVID 19 pandemic. DuPage County Townships referred families/children to our office for participation in the program. The Fraternal Order of Police #109 paid for the gifts for the event. This event symbolized the unity of our office and helped the neediest families within our county by providing a great Holiday experience and lifelong memories for families in our community.



The selected families made a holiday wish list. Members of the Community Resource Unit and members from the Fraternal Order of Police #109 then went shopping at the Glen Ellyn Wal-Mart and picked and purchased the gifts and wrapped them. A parade of police vehicles with Santa leading them made their way to each family's home and dropped off the gifts.



# Corrections

## General Information

The mission of the DuPage County Sheriff's Office Correctional Center is to provide a secure correctional environment that adequately detains criminal offenders which is consistent with sound correctional principles and constitutional standards and to maintain programs to enhance the success of offenders' reentry into society.

The DuPage County Sheriff's Correction Bureau encompasses the Correctional Center with many related inmate services and programs: Periodic Imprisonment - a work release program, Sheriff's Work Alternative Program (S.W.A.P.) - a sentenced offender community service program, Central Warrants and Transport Division, and the Training & Accreditation Division.

Safety for the deputies, civilian staff, volunteers, and the inmates is of the utmost importance. The Sheriff and his staff are continuously looking for new and innovative methods for effectively utilizing allocated resources, to ensure public safety by maintaining the care, custody, and control of inmates sentenced to the DuPage County Correctional Center Correctional Center.

One of these programs is the Sheriff's Work Alternative Program (S.W.A.P.) an alternative for sentenced offenders. In lieu of being incarcerated at the Correctional Center Correctional Center, sentenced offenders participate in work assignments that provide a valuable service to the communities of DuPage County.

Additionally, the Inmate Recovery Program is another innovative method utilized by the Correctional Center. Low level non-violent inmates are assessed to determine their barriers to community re-entry. Those inmates who qualify for the program are housed in a peer support-based environment and are provided group and individual counseling by a diverse group of professionals and faith-based organizations. Counseling is provided in topics such as addiction recovery, education & life skills, spiritual and enrichment. The purpose of the Inmate Recovery Program is to develop a plan for the inmate to help those overcome barriers for re-entry into the community, prevent them from reoffending, and for the inmate to become a productive citizen. In 2018, an agreement was reached with the DuPage County Health Department to manage the inmate recovery pod. The Health Department staff works closely with the inmates to focus on their recovery and reintegration into society. Classes have now been increased to 5 days a week in addition to their personal work.



# Corrections

The DuPage County Correctional Center is comprised of two adjacent buildings totaling 430,000 square feet. The first built in 1983 and the second in 1997. Both buildings contain a total of 64 housing building units with a total housing capacity of 997 inmates. In addition to housing units, the Correctional Center has medical, dental, mental health units, a law & recreational reading library, kitchen, commissary, laundry, and inmate recreational areas. The DuPage County Correctional Center also operates a Periodic Imprisonment (work release) unit. No juveniles are housed at the DuPage County Correctional Center.

In addition to the general population units for the inmates, there are also designated housing units for special management inmates. This allows for separate housing for protective custody, administrative segregation, disciplinary problem inmates. The inmates are housed in the facility based on an inmate classification system. Classification is generally based on gender, the nature of the offense, special medical or psychological needs and any special security concerns.

While the original Correctional Center has a linear design, the 1997 addition has a state-of-the-art operational design with indirect supervision. This type of supervision allows the deputies to constantly observe the inmates 24 hours a day without direct physical contact. The Correctional Center has numerous electronic systems throughout the facility including a CCTV camera and intercom system, electronic door control system, Inter-Office Communications systems, Emergency Alert System (man-down), Digital Optical Fingerprint Capture Machines, Video Bond Court system, computerized Correctional Center Management System, body scanner, along with a sophisticated Computer Network System allowing data to be shared throughout all facets of the DuPage County Sheriff's Office. During 2020, we expanded the operational role of the inmate vocational floor cleaning program, into the Cotangent Control Team. This team composed of staff and inmate workers provided a facility wide cleaning and sanitizing program in our efforts to mitigate COVID-19.

Inmates have access to tablets that are designed specifically for corrections. These tablets allow the inmates to participate in educational courses as well as purchase entertainment options that generate funds for the county. The tablet implementation has improved our operational efficiency within the Correctional Center, improved our ability to communicate with the inmate population and virtually eliminate the need for the large amounts of paper products used by inmates for requests, grievances, commissary ordering, etc... Tablet implementation in other facilities has been shown to reduce recidivism through education as well as reduce inmate violence towards staff and other inmates. Tablets are at NO COST to the taxpayers of DuPage County and has increased revenue to the inmate welfare fund.





# Corrections

The visitation management program is a web-based software that allows the public to schedule dates and times to visit inmates at the Correctional Center. This has greatly improved Correctional Center operations, as these visits are reserved 24 hours in advance, which allows the Correctional Center staff to be aware of the amount of public traffic on each given day. This system also helps to inform visitors of availability and avoid times where space is unavailable for the public to visit. This system has eliminated large groups waiting in our visitation lobby and has greatly improved our ability to retrieve historical data. Visitors can schedule and confirm their visits from any web-based platform or use one of the kiosks in the visitation lobby.

The Court Coordinator is a specially trained deputy and is the liaison between the Sheriff's Office Corrections Bureau and the Judicial Office Facility. The deputy is responsible to ensure that inmates who are currently incarcerated attend their designated court appearances.

In 2020, the DuPage County Correctional Center coordinated 7,570 court appearances of incarcerated inmates. An additional 691 individuals were taken into custody in open court and remanded to the care and custody of the Sheriff.

The American Correctional Association is nonprofit organization that administers the only national accreditation program for all components of adult and juvenile correctional facilities. The purpose of accreditation is to promote improvement in the management of the participating agency, evaluation of their operations against national standards, remedy deficiencies and upgrade the quality of correctional services. The DuPage County Sheriff's Office continues to voluntarily subscribe to the requirements set forth by the American Correctional Association (ACA). Those agencies that subscribe to the requirements set forth by the ACA are subjected to an audit of their correctional facility every 3 years. We are proud to announce that in 2019, the Corrections Bureau successfully passed its audit with 100 % on all mandatory files and 100 % on all non-mandatory files.



# Correctional Center Revenue

Inmate Telephones	\$ 334,277.12
Inmate Tablets	\$ 33,084 .24
Inmate Commissary	\$ 280,015 .21
Inmate Medical Co-Pays	\$ 10,008 .22
Inmate Kiosk	\$ 7,366 .00
Bail Bond Fees	\$ 79,830 .00
<u>Total</u>	<u>744,580.79</u>



# Corrections

## Medical Services Unit

The mission of the DuPage County Sheriff's Office Correctional Center's Medical Services Unit (MSU) is to provide quality accessible medical, dental and mental health services to all patients incarcerated in the DuPage County Correctional Center. We are committed to creating and maintaining the overall wellness for our incarcerated population. MSU is comprised of qualified health care professionals and community health care providers who provide the medical, dental, and mental health services at least at a community standard. MSU operates with licensed medical professionals to include nurses, physicians, psychiatrists, dentists, psychologists, and clinical social workers, 24 hours a day. All patients receive a full screening during the intake process as well as a full health evaluation within 14 days of their incarceration. Nurse sick call, Doctor Clinics, laboratory testing and medication administration is part of the daily routine. MSU works very closely with the local health department, hospitals, and other health care providers to provide specialist services that are not or cannot be provided with in the jail. When this occurs, the patient will be transported under the supervision of a deputy to an appropriate service provider. There are also times when a patient is taken directly to a medical center for treatment prior to their transport to the jail and the security of the arrestee may fall under the jurisdiction of the Sheriff's Office. When necessary, deputies are required to provide 24-hour security of incarcerated patients being housed at a medical treatment center. This may be at a local facility or in a facility in one of the surrounding counties.

Physician Visits	2,382
Chronic Care Clinics	243
Dental	405
Mental Health Professionals Visits	14,232
Nurse Visits	15,392
Intake Screenings	5,028
Outside Consultations	43
Average Prescriptions	547
- Medical medications	19%
- Psychotropic medication	31%



# Corrections

## SWAP

The Sheriff's Work Alternative Program (S.W.A.P.) is an alternative for Sentenced Offenders, in lieu of incarceration at the county jail, to participate in work assignments that provide a valuable service to the communities within DuPage County. This program's organization follows a court order from a sentencing judge, whereby a defendant's condition of his/her probation or discharge is to serve a required number of days of community service supervised by deputies assigned to the S.W.A.P. Unit. This latitude in sentencing is a less costly measure than the long-term incarceration of these Sentenced Offenders. This helps alleviate overcrowding in the jail, which may lead to a more costly operation of the facility. This cycle leads to the overburdening of available resources, which would be better utilized in expanding other Sheriff's Office law enforcement programs. The Sheriff's Work Alternative Program performs a wide variety of work assignments for the Sheriff's Office, the County Facilities Management (which includes all county owned facilities) and other municipalities located throughout DuPage County. These work assignments are accomplished without jeopardizing the public safety.

The Sheriff's Work Alternative Program provided Work crews for county roadway clean-ups, which included the DuPage County Division of Transportation's Highway Department, the Forest Preserve District of DuPage County, as well as other county municipalities. In addition, S.W.A.P. Work crews conduct trash & debris clean-up and maintenance of recreational parks, office/furniture moves, set-up and breakdown of festival events, painting, clean-up of prairie and trail paths, Intake and stocking of goods for Milton and Wayne township food pantries and car washes for government/municipal vehicles.

In 2020 S.W.A.P. program had a participation rate of 2106 S.W.A.P Offenders which provided 16,848 hours of unskilled labor. Providing unskilled labor at a rate of \$15.16 per hour. This created a savings of at least \$255,415.68 for county departments and municipalities. These figures are indicative to the partial shutdown due to COVID 19 along with the strict social distancing that has been required. We still have managed through the SWAP program to perform a great service to our communities.





# Corrections

## SWAP

Following are the county departments, municipalities and not-for profit organizations that benefited from the Sheriff's Work Alternative Program in 2020.

### DuPage County:

Animal Control, Convalescent Center, County Fair, Credit

Union, Division of Transportation (Highway Department/Grounds Department),

E.T.S.B | DuPage, Facility Management, Health Department Transitional Services Center, Office of Emergency Management (O.E.M.), Probation &

Court Services, Sheriff Office Administrative, Sheriff's Office Jail Facility, Sheriff's Office Judicial Office Facility (J.O.F.) and the State's Attorney's Office.

### Townships:

Addison, Milton, Naperville, Winfield Park Districts:

Addison, Bensenville, Carol Stream, Elmhurst, Itasca, Glendale Heights Warrenville, West Chicago and Woodridge

### Public Works:

Addison, Bensenville, Carol Stream, Elmhurst, Itasca, Glendale Heights Itasca, Warrenville, West Chicago, Willowbrook and Woodridge.

### Non-for-Profit:

First United Methodist Church, Catholic Charities, Catholic Charities Advocacy Housing, Sharing Connections, SCARCE. In addition, the DuPage Airport Authority, Forest Preserve of DuPage County and the Winfield Police Department, also benefited from S.W.A.P. assistance.



# Corrections

## J.U.S.T. of DuPage

### Justice \* Understanding \* Service \* Teaching

Since 1986, nonprofit organization JUST of DuPage has provided social services in DuPage County Correctional Facility. These services include chaplaincy/spiritual enrichment, addiction recovery and education and life skills. With five full time staff members, two part time staff and approximately 130 volunteers, over 19,000 hours of services were provided to the inmates in 2020. During COVID shutdown, the staff would lead 32 classes a week and prior to COVID there were 77 classes being held each week.

Spiritual Enrichment: Protestant Bible Study/Worship for Women, Interfaith Bible Study, Interfaith Church, Christian Men's Bible Study, Catholic Worship, Catholic Bible Study, Spanish Catholic Worship, Islamic Study and Worship, Free on the Inside, Celebrate Recovery, Spanish Interdenominational Church, The Purpose-Driven Life (Closed) and Christian Alpha Course (closed) adding the new class Living in God's Kingdom Bible Study (closed).

Addiction Recovery & Mental Health: AA Meetings, AA Design for Living, AA Principles, AA Spanish, AA Studying the 12 Steps, AA Understanding the Big Book, Cocaine Anonymous, Heroin Anonymous, Narcotics Anonymous, Cognitive Behavioral Therapy, S.M.A.R.T. Support Group, Criminal Thinking, Living Sober and adding the new class of AA Straight Up and Intro to AA/Bridging the Gap.

Education and Life Skills: Anger Management, Dependent No More, Decision-Making, Individual Anger Management, Individual Guidance, Orientation, Storybook, Inside Outside Dads, Job Readiness, Building Confidence, Life Skills, Veterans' Services and Benefits adding the new classes Understanding Personality, Understanding Dreams, Life Skills and Women's Parenting.

In addition, thousands of bibles, other books and addiction-recovery materials are provided to the inmates each year, at no cost to them.

JUST's mission is to share God's love and to provide a range of programs to incarcerated men and women in order to empower them to make positive changes in their lives.



# Corrections

## Training

There are eight (8) Field Training Officers (FTO's) in the Corrections Bureau. The Field Training Officers are the appointed rank of Corporal. These FTO's also provide roll Call training annually. Due to COVID-19 restrictions in 2020, the majority of this training was provided electronically. Field Training Officers assist in coordinating training to staff on each group. The Primary FTO assigned to each new deputy ensures all training documentation is completed for that employee. Some Field Training Officers are also certified in other areas of instruction such as American Heart Association's CPR and First Aid or Axon Taser Instructor.

The Corrections Bureau provides both In Service and Professional Development training to staff. The Correctional Bureau's Field Training program consists of In-Service and Orientation Training. This year there were twenty-one (21) Deputies who were assigned to the field training program. Each year the Field Training Officers provide the mandatory training requirements to new employees.

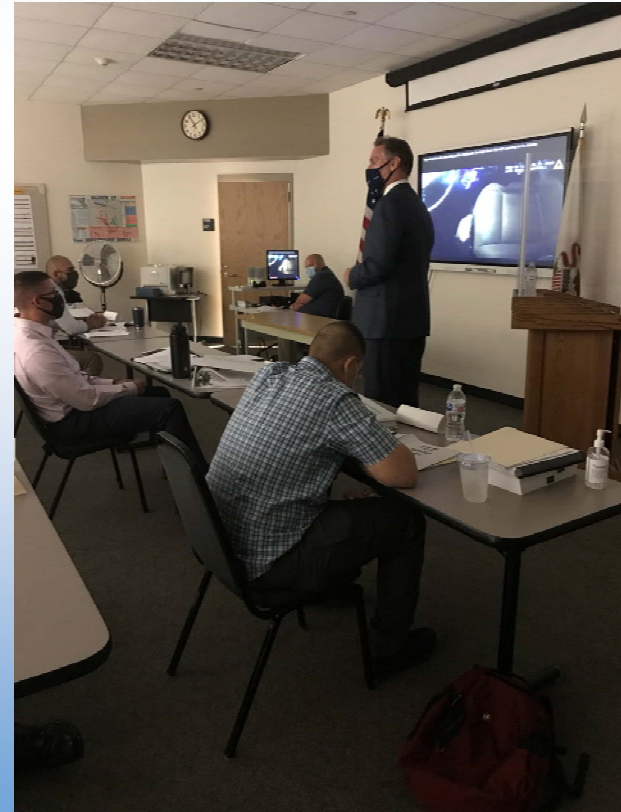
Below are some statistics concerning the training provided to our staff:

### Number of Events

In Service	61
Professional Development	104
Roll Call (Mostly Electronically delivered)	730

### Total Hours

In Service	6703
Professional Development	5467
Roll Call	5100
<b>Total Hours</b>	<b>17,270</b>



# Corrections

## Training

Training was a challenge this year with COVID-19 restrictions. Many professional development classes were cancelled due to these restrictions. We were able to train many staff members by using electronic means such as e-mail and attendance in webinars.

The Correctional Bureau also utilizes Relias On line learning system to provide training modules to meet mandatory annual requirements. Relias Learning program aids in tracking and assigning staff orientations, regular curriculum, CERT Team training, Preventing Disease Transmission and Mental Health training

Sheriff Mendrick also hosts the Basic Correctional Officer's Academy. In cooperation with the Illinois Law Enforcement Training and Standards Board and the Police Training Institute through the University of Illinois, the DuPage County Sheriff's Office provides state-of-the-art training for all new Correctional Officers. This two hundred (200) hour curriculum provides instruction in law and legal liability, use of force, arrest and control tactics, firearms, mental health and human behavior, American Heart Association CPR and First Aid, safety and security, professionalism and conduct, Investigations, and many other operational topics. Students learn from a variety of teaching methods including lecture, scenario training, hands-on instruction, and study groups. This course is certified by the Illinois Law Enforcement Training and Standards Board. This is one of only four certified Correctional officer academies in the state of Illinois. With COVID 19 restrictions beginning during the first academy class of 2020, it provided some unique challenges. By following all recommended guidelines, we were able to successfully complete all three scheduled academy classes without any interruptions. Ninety-one (91) recruits graduated from the DuPage County Basic Correctional Academy in 2020.





# Corrections

## CERT

The Corrections Emergency Response Team (CERT) is made up of an elite tactical unit of Deputies and Supervisors, who are specially trained to respond to any and all critical incidents within the Jail. CERT members are also trained to respond to other incidents that occur outside of the Jail as deemed necessary by the Sheriff, and assisting with bringing them to a successful conclusion.

The Team consists of 32 members; both male and female. Each Team member was selected through a detailed process. Considerations for selection included, daily work performance, specialized skills and knowledge, prior experience and training, experience within the Sheriff's Office, a teamwork mentality as well as a positive attitude and the desire to expand their knowledge and growth within the Department. Team members include Supervisors, Field Training Officers, Gang Specialists, and Specialty Instructors.

Each Team member receives a minimum of 8 hours of specialized training every other month in addition to the standard in-service training that all deputies receive on a regular basis. This training allows each Team member to learn new skills as well as become more proficient with their current skill set so that they can safely and effectively handle any emergency situation that they may be faced.

The specialized training that the CERT Team receives covers a variety of topics, such as Verbal Judo, de-escalation techniques, CPR / First Aid; less lethal uses of force such as Oleoresin Capsicum (O.C) spray, Taser X26, Electronic control Devices as well as soft empty hand control tactics. The Team also trains on areas of fire safety and building evacuations, high risk/high profile inmate transports, crowd and riot control, hostage negotiations and hostage rescue. Other areas of training that are regularly covered are Forced Cell Moves of barricaded / suicidal inmates, medical and mental health issues of inmates, defensive tactics, and also deputy health, wellness and fitness.



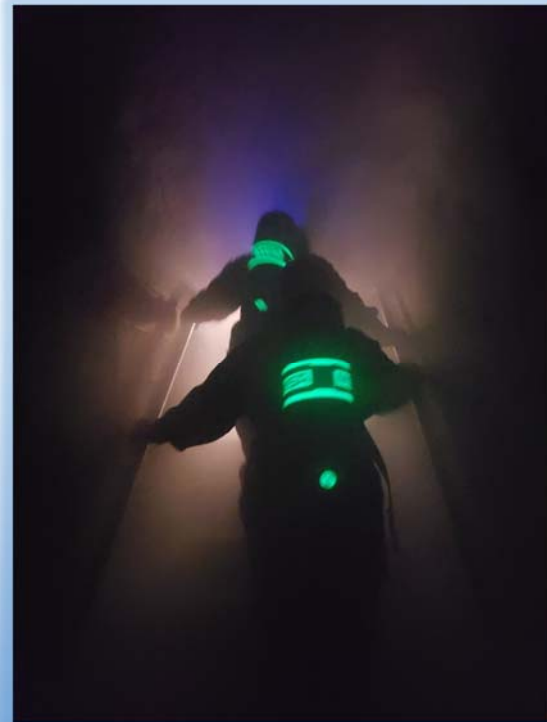
# Corrections

## CERT

The COVID-19 pandemic altered the training landscape for much of the year. Training conducted was heavily scenario based. This approach permitted Team members to develop and hone new skills under pressure while receiving feedback from other Team members. These valuable drills provide CERT the unique opportunity to practice tactically sound approaches to unpredictable incidents, developing the framework for safe measured responses in real time.

Training conducted heavily emphasized de-escalation and explored communication skills to diffuse potentially dangerous situations. Special attention was paid to individuals experiencing mental health crises and those housed in more restrictive areas. This approach solidifies the framework for CERT members to resolve these situations without the use of force whenever possible.

The CERT Team was utilized this year over the summer during the protests and extensive property damage that occurred across DuPage County. Members of the Team assisted local law enforcement in managing prisoners during mass arrests and were called to provide additional security to the correctional facility and county complex.



# Central Warrants and Transport Division

The Central Warrants/Transport Division is responsible for the service of DuPage County warrants both in and outside of the county, and the completion of out-of-state extraditions involving individuals arrested on DuPage County warrants. In 2020, the unit completed 26 out-of-state extraditions.

The Transport Unit is comprised of deputies responsible for the transportation of inmates housed at the DuPage County Correctional facility to any of the following locations: Courts in various jurisdictions, medical and dental facilities, any transport ordered by the court. Transport officers are assigned daily pick-ups at other law enforcement agencies within the county, as well as agencies in the surrounding counties of DuPage. In 2020, the Transport Unit moved 1097 males, 201 females and 17 juveniles, for a total of 1315 prisoners moved. The breakdown of dispatches includes:

Court Orders/Writs: 323

Warrant Pick-Up: 686

Medical/Dental: 96

Statesville Correctional Center: 100

Logan Correctional Center: 16

Juveniles: 17

Out of state extraditions: 26



# Central Warrants and Transport Division

The Central Warrants civilian support personnel are responsible for the following:

- Entering all warrants assigned to this Sheriff's Office into the state LEADS system, as well as removing warrants after service or court ordered quashing and the validation of active warrants
- Maintaining all warrant files, answering LEADS hits from others law enforcement agencies, confirming active warrants
- Disseminating court and bond information to various law enforcement agencies for individuals who have posted bond
- Coordinating with the DuPage County States Attorneys Office on out of state extraditions
- Coordinating and assigning pick-ups for the transport deputies.

The Central Warrants Division civilian support personnel process warrants issued by the courts, those received via the mail from other municipalities, out-of-county, and juvenile warrants.

In 2020, 7,005 warrants were issued by the court for processing by the Central Warrants Division. A total of 3,776 warrants were served.





# Receiving & Discharge

The Receiving and Discharge ( R & D) Office is responsible for processing all of the inmates brought into the DuPage County Jail prior to their release; and to maintain all of the files for those inmates currently incarcerated in this facility. The inmate admission procedures are the foundation for an inmate's incarceration. These procedures are designed to ensure the legality of the inmate's commitment and that the conditions of confinement to which the inmate is assigned are appropriate; while maintaining safety and security within the DuPage County Jail.

The Receiving and Discharge Office is also responsible for warrant requests, from other agencies, when the Warrants Division is closed. The R&D personnel work closely with surrounding jurisdictions and the Illinois Department of Corrections to make sure transport orders are received for court appearances and that credit for time spent at other facilities is accurately calculated during sentence calculations.

The Receiving and Discharge personnel handle all incoming calls and address questions from the public concerning incarcerated inmates. The Sheriff's Office has created a website for the general public that contains all of the pertinent information relating to an inmate's incarceration; bond amount, custody holds, mail regulations and visitation rules and regulations. You may visit the Sheriff's Inmate Reference Information System (S.I.R.I.S.) website by clicking on the S.I.R.I.S. link at [www.dupagesheriff.org](http://www.dupagesheriff.org).

## Booking Process

The DuPage County Sheriff's Office utilizes the Offendertrak Corrections Inmate Management System to provide a centralized repository for offender information from the initial intake through the final stage of transfer or release of an inmate. This system uses a series of guided workflows to generate a computer record of the inmate's arrest information, bond amount, booking photo, demographics (personal information), medical history, identifying marks (i.e. scars or tattoos), street gang affiliation (if applicable) and personal belongings; which includes both clothing and valuable items property.

The processing of an inmate into this facility includes the intake procedure, the medical workflow, the pre-booking, the photo, the booking and an ink thumb print on the print jacket. Each of these steps is necessary to complete a booking. A civilian booking officer is responsible for entering the information provided by the inmate into the Offendertrak system. After all of the information has been entered into the system, the booking officer will print out the booking jacket, medical questions and property sheet. The inmate will then verify all of the information and sign each form accordingly. The inmate will also be issued a copy of the inmate rules and regulations, inmate emergency procedures, sexual abuse/assault prevention and intervention information, and release preparation - community resource guide. All of this information is then placed into the inmate's file folder which will be maintained in the R&D Office during their incarceration. After the booking process is complete, the inmate is dressed into a jail uniform and housed in the receiving area.

In 2020, the DuPage County Jail processed a total of 6,092 inmates (4824 Males and 1268 Females).



# Receiving & Discharge

## A.F.I.S. (Automated Fingerprint Identification System)

The processing of an inmate into this facility also includes the taking of fingerprints utilizing A.F.I.S. (Automated Fingerprint Identification System) LiveScan machines. These state-of-art machines are linked to both the Illinois State Police and Federal Bureau of Investigation fingerprint databases, which assist in completing fingerprint analyses of every inmate taken into Sheriff's Office custody. The compiling of such information helps determine the inmate's identity, aliases as well as their current/past criminal history.

## Release Process

All inmates are entitled to a timely release whether the inmate has posted bond, been found not guilty, ordered released by a court of competent jurisdiction, completed a sentence, or when their sentence has been modified by the court. All inmates prior to release from this facility or transfer to another facility are rerun through the system for possible outstanding warrants. All releases shall follow standard procedures to ensure proper documentation of the release, the collection and return of correctional center property issued during incarceration, the collection and storage of records related to the inmate's confinement, and the return of the inmate's personal belongings and funds. Upon the release of an inmate the booking file is forwarded to the Records Division.

## Assisting outside Law Enforcement Agencies/ Circuit Court

The DuPage County Sheriff's Office, as the top Law Enforcement Agency (LEA) of the county, assists other outside LEAs (intra-county, inter-county, State and Federal) as well the 18th judicial Circuit Court, with the exchange and/or gathering of pertinent information. Such information as prisoner arrests, prisoner detention, prisoner transport and prisoner court attendance is conveyed on a daily a 24/7 schedule in a real-time, effective and efficient professional manner.



# Receiving & Discharge

## Inmate Commissary Service

When inmates are processed into the DuPage County Correctional Center, any United States Currency that they have in their possession is taken by the booking staff and deposited into an account to be used during the inmate's incarceration. The DuPage County Correctional Center outsources the processing of commissary orders to the KEEFE Network. Each week, every inmate has the opportunity to submit a commissary order by completing a scantron form. After the orders are processed by the KEEFE Network, they are delivered to the DuPage County Correctional Center where they are distributed to the inmates. Inmates are allowed to purchase items from an approved Commissary Menu such as personal hygiene items, snacks and undergarments. All correctional center services such as medical appointments, prescription co-pays and haircuts are deducted from the inmate's account. The revenue generated from the sale of commissary is used to purchase items such as books, computers and recreational equipment that benefit the inmate population; thus reducing the use of funding provided by the taxpayers of the county.

Total Commissary Orders: 13,585

Total Commissary Sales: \$687,053.14

The inmates at the DuPage County Correctional Center purchase phone time using the PCS/GTL phone system. This phone system allows inmates to purchase time by removing the money directly from their inmate account; while also permitting the inmate to purchase time on a daily basis. Each inmate has a personalized pin number for gaining access to the phone system and placing a telephone call. Inmates are also allowed to check the balance of their inmate account using the new phone system.



# Patrol

The Patrol Division of the DuPage County Sheriff's Office is the “backbone” of the Law Enforcement Bureau, providing 24-hour police services to more than 104,000 unincorporated residents as well as the greater DuPage County population of nearly one million residents.

For the purposes of patrol operations, the nine townships in the county are divided into 36 sectors. These sectors are combined to form patrol areas, or “beats,” based on the analysis of the severity and frequency of calls for service. To ensure continuous patrol coverage and make the most efficient use of manpower, three patrol shifts cover each day. These shifts are arranged to overlap during the peak activity times or periods that regularly have a higher volume of service calls. In 2020, the Office handled a total of 61,182 calls for service.

The functions and objectives of the division include:

- Crime prevention
- Calls for service responses
- Traffic law enforcement and education
- Offender apprehension
- Evidence collection and preservation
- Domestic violence intervention
- Civil dispute mediation
- Civil unrest order maintenance
- Disaster and emergency services
- Preliminary criminal investigations
- Civil process service
- Court testimony and trial preparation





# Patrol

In addition to their regular duties, patrol deputies assisted municipal, state, and federal agencies on more than 1,968 incidents in 2020, ranging from minor traffic incidents to homicides.

Deputies are also an integral part of many regional taskforces within DuPage County:

- Illinois Law Enforcement Alarm System—State-wide Patrol Mutual Aid
- Region IV Weapons of Mass Destruction Team
- A-TAC—Gang Crime Task Force
- SPEAR — Sexual Predator Enforcement Apprehension and Registration
- Department of Homeland Security
- U.S. Marshals Fugitive Task Force
- M.E.R.I.T. — Metropolitan Emergency Response and Investigations Team



# Patrol

The Patrol Division also provides support under mutual aid agreements, to local and municipal police departments. This support includes patrol manpower and specialized units such as:

- ♦ Hazardous Device Unit (Bomb Squad)
- ♦ Canine Team (K-9)
- ♦ Patrol Evidence Technicians
- ♦ Crisis Intervention Team

Traffic safety and enforcement is a large part of the division's responsibility, resulting in the issuance of 2,680 traffic citations and 2,144 warning notices in 2020. The division investigated 1,039 traffic crashes and 2 fatalities in 2020. The division also plays an essential role in the DuPage County Comprehensive Emergency Management Operations Plan in association with the County Office of Emergency Management. The plan provides for the continuity of government services during severe weather, natural disasters, civil disturbances, and other unusual occurrences.

As a part of an aggressive crime prevention program, patrol deputies routinely advise residents through crime prevention alerts to residences and businesses to inform them of conditions noted that might lead them to becoming a target of criminals.

During 2020 deputies served 616 domestic violence orders of protection, more than 1,084 civil court orders, and conducted 59 sex offender compliance checks. They also made 609 traffic, DUI, misdemeanor, felony, and warrant arrests. Included in the total arrest count are 77 arrests for DUI.



# Canine Unit

The DuPage County Sheriff's Office Canine Unit completed its 38th year of operation at the end of 2020. The Canine Unit functions with eight handlers and nine canines. Each team certifies bi-annually in compliance with Sheriff's Office policy and in accordance with United States Police Canine Association standards. The United States Police Canine Association (U.S.P.C.A.) is the largest law enforcement canine organization in the United States. In addition to being members of the United States Police Canine Association, the bloodhound handlers are members of the North American Search Dog Network (NASDN) and the explosives detection dog handler is a member of the International Association of Bomb Technicians and Investigators (I.A.B.T.I.). The teams receive a minimum of 24 hours of training per month, which is the recommended minimum standard in the industry.

Sheriff's Deputies are assigned to the Canine Unit as a collateral duty assignment and perform canine functions in addition to their primary assignment, either in the Patrol Division or Court Security. Canine teams have an on-call status for emergencies when a team is not on regular duty. The narcotic detection canine teams maintain 24 hour on duty coverage. Canine teams are generally assigned to central areas of the County in order to expedite their arrival to any incident that their specific skills can be of use.

The Sheriff's Office Canine Unit has the only explosives detection dog, human remains detection dogs, and bloodhounds, and comfort dog, of any law enforcement entity in DuPage County. These uncommon disciplines are utilized by nearly every law enforcement agency in DuPage County as well as adjacent counties and our federal partners. The Canine Unit performed 1610 canine related duty events in 2020.

All canine teams routinely take part in public demonstrations such as: The Boy & Girl Scouts of America, large events like the Sheriff's Safety Saturday, special needs groups, children's career days, homeowner's association meetings, and area law enforcement civilian police academies.



# Office of Professional Standards

The Office of Professional Standards and Conduct was started in 1997. The Office of Professional Standards and Conduct's mission is to foster and monitor integrity and professionalism among the DuPage County Sheriff's Office members and activities. It acts as a fair and impartial entity, independent of any Bureau, to accomplish this mission and report the true facts.

The Office of Professional Standards and Conduct, commonly referred to as OPS, is headed by a Director appointed by the Sheriff and includes command staff representative from each bureau. The Director reports directly to the Sheriff on the Office's activities and investigations. The Director has the ability to request assistance from other Office personnel should the need arise.

Responsibilities of the Office of Professional Standards and Conduct are internal affairs investigations, the early warning system, use of force reviews, on the job injury documentation, discriminatory practice investigations and vehicle pursuit reviews. In addition, the Director of Professional Standards and Conduct serves as the central records depository for all disciplinary records, injury records, outside employment, and Inspectional Services. The Director is ultimately responsible for ensuring the integrity of the Office. The Director of Professional Standards and Conduct is the liaison with the States' Attorney's Office and Merit Commission in matters concerning discipline and external investigations of Office members.

An internal investigation is generally initiated by either an internal or external complaint against a member of the Sheriff's Office. A resident or employee can call, send a letter, email a complaint anonymously or fill out a complaint form and it will be accepted and thoroughly investigated. A report is then generated to disclose the full facts of the independent investigation that was conducted.



# Office of Professional Standards

## Complaints and Internal Affairs Investigations

<u>External</u>	<u>2020</u>
Citizen Complaint	4
Sustained	0
Unsubstantiated	2
Unfounded	1
Exonerated	1
<u>Internal</u>	
Directed Complaint	88
Sustained	74
Unsubstantiated	4
Unfounded	5
Exonerated	5

## Biased Based Policing Complaints

<u>Complaints From:</u>	<u>2020</u>
Traffic Contacts	0
Field Contacts	0
Asset Forfeiture	0





# Hazardous Devices Unit

## Calls for Service

In 2020 the Hazardous Devices Unit (HDU) responded to the following calls. The breakdown is as follows:

Class 1.1B commercial explosives - 0

Class 1.3 commercial fireworks or commercial - 15

Class 1.4 consumer fireworks - 60

Outside training/public display - 2 (COVID RESTRICTIONS)

Military hand grenades/ordnance - 8

Suspicious package/suspicious incidents - 6

Searches and security sweeps - 3 (COVID RESTRICTIONS)

Collaborative training (other agency/unit) - 3 (COVID RESTRICTIONS)

Improvised explosive devices/pipe bombs - 2

Criminal damage to Property - 1

Chemical reaction bombs - 0

Recovery of powders (flash/black/double based) - 4

Hoax devices - 0

Military or marine flares/gas - 6

Magazine/bunker State inspection - 2

Explosive license applications-29

Flash powder IED - 4

Render safe procedure/explosives disposal - 2

Hazardous materials disposal - 0

Post blast Investigation - 2



# Hazardous Devices Unit

## Unit Personnel

The unit is currently comprised of four federally trained and certified hazardous devices technicians. Three members are waiting to go to the FBI certification school (COVID Delayed members from attending school). All four members are also certified as level 1 hazardous materials operators, federally certified post-blast investigators, certified evidence technicians, and HME (homemade explosive) technicians. Two of the members are certified Stabilization Technicians for the FBI Level 5 FBI Chicago Team. Those members are certified with the team to handle nuclear and radiological explosive devices with the FBI.

There are also specialties within the unit. Two members are FBI certified Tactical Bomb Technicians that can offer tactical support to local, state, and federal SWAT/Tactical teams. Several technicians are certified explosive breachers, meth lab technicians, large vehicle bomb ETs, person-borne IED specialists, certified robot operators, and x-ray operators.

The experience of a member of the unit varies from 10 years to 20 years of service.

The Unit is also supported by one explosive detection K9 which is normally assigned to the Courthouse.

Several of these incidents created statistics in multiple categories. For example, if a suspect had class 1.3 and 1.4 fireworks along with flash powder IEDs, it was counted as three separate objects. The number of calls for service for the last five years has remained between 120 and 164.



# Hazardous Devices Unit

## Hazardous Device and Explosives Unit Mission

The mission of the DuPage County Sheriff's Office Bomb Squad is to investigate explosive related matters which include but not limited to: bomb threats, incendiary devices, hoax devices, Improvised explosive devices (IED), illegal use of explosives, illegal possession/use of pyrotechnics, military ordinance, commercial and consumer explosives. The Bomb Squad is to provide and render safe response capabilities, post-blast investigations, and other explosive-related expertise while ensuring the protection of lives and property and the prosecution of explosive or other hazardous devices related crimes.

The competent public safety bomb technician will be trained and proficient in performing the following duties and responsibilities:

- Tactical Bomb Technicians are to operate in high-risk environments and the ability to assess situations, then respond to IEDs that threaten tactical success. They should be able to address the priorities, principal skills set, and mitigate and reduce the IED threat while maintaining the highest level of team and public safety.
- Render safe and disposal of suspected IEDs, incendiary devices, explosives, explosive materials (as defined by BATF), pyrotechnics, and ammunition.
- Provide for legal, proper, and safe transportation, disposal, and/or storage of explosives and other items referred to above.
- Conduct bombing crime scene investigations.
- Collect and preserve evidence.
- Prepare and provide courtroom testimony.
- Store, maintain and inventory bomb squad equipment.
- Provide technical support to special operations.
- Provide dignitary protection.
- Prepare and participate in explosive-related training programs.
- Maintain and be familiar with a library of FBI technical and intelligence publications, Federal Explosives Laws and Regulations, and other explosive-related materials.
- Compile and report technical training liaison with other state and local bomb squads, explosive detection canine units, Special Operations units, military EOD units, federal agencies, and professional associations.
- Compile and report technical data on explosive-related incidents to the ATF, Bomb, and Arson Tracking System (BATS).
- Develop agency emergency response plans for bomb threats and explosive-related incidents.
- Develop and promulgate bomb threat awareness and safety programs for public and private organizations.
- To report found or recovered military ordnance to military EOD units.



# Hazardous Devices Unit

## Training

All members of the Unit are certified through a rigorous six-week resident training course through the FBI at the Hazardous Devices School at Redstone Arsenal Army Base in Huntsville, Alabama. All civilian bomb technicians in the United States are trained through this program. Currently, there are approximately 3,000 certified bomb techs in the United States distributed among 467 units nationally.

Every three years the techs are required to return HDS to be tested for recertification over a 40-hour program.

All technicians are also required to attend a 40-hour program applicable to the mission each year. This training is available from several sources including the FBI, BATF, Department of Energy, Department of Homeland Security, and other federal agencies. All of this training is paid 100% by the federal government. The unit conducted in-house training twice monthly. Members of the FBI Stabilization Team train once a month and quarterly for a three-day assessment conducted by the Department of Energy. Local FBI and BATF bomb technicians and explosive experts regularly attend or provide training to our Unit. The Unit is also an active participant in the Great Lakes Bomb Technicians Association and regularly attends training meetings at various local sites. Members of the team are also members of the USBTA (United States Bomb Technician Association) and IABTI (International Association of Bomb Technicians Investigators) which provide training opportunities.

ILEAS (Illinois Law Enforcement Alarm System) hosts meetings in Urbana of the thirteen Illinois bomb squad commanders to discuss mutual aid, cooperative training, and funds procurement. ILEAS has provided large monetary items for the unit to include Robots, Bomb Suit, X-Ray systems, and miscellaneous tools.

## Community Training and security sweeps

The Unit is now part of the FBI stabilization Team which also works with the Department of Energy. The unit trains once a month and a 3-day training event quarterly with this federal team. Each member of the team is required to attend a 2-week program in New Mexico with the US Department of Energy.

The Unit is regularly requested to provide educational presentations and security sweeps by various Community entities. Due to the global pandemic of COVID - almost all community events were canceled.

Some of the educational appearances made by the Unit included; the Sheriff's annual Safety Saturday, the Explorer Posts of the Naperville, Plainfield, and Romeoville Police Departments to provide training in the capabilities of the Hazardous Devices Unit. These events occur regularly, but because of COVID, these events were canceled.

The Unit provides training to the Sheriff's Citizens Police Academies but was canceled because of COVID.

Wheaton Academy High School Criminal Justice winter term class canceled because of COVID.

Mid-West University in Downers Grove- Security Team, Suspicious package training

The Unit has maintained mission readiness through a collaborative relationship with local offices of the Federal government (ATF, FBI, and Department of Energy).

## Bunker and explosive magazine

The bunker, explosive magazine, and blasting cap magazine were recently inspected by the Illinois Department of Natural Resources Division of Mines and Minerals and passed certification.



# Detective Division

The DuPage County Sheriff's Office Detective Division is responsible for following up on crimes reported to the Sheriff's Office and assisting patrol on a call-out basis when requested. The division operates a 24/7 hour response by having on-duty detective coverage weekdays from 0730hrs-2300hrs, and a rotating on-call detective duty to cover any response needed outside of regular on-duty time. Assistance is also provided to other law enforcement agencies both inside and outside of DuPage County. The division is staffed by twenty-two detectives, four sergeants, one civilian, and one detective commander reporting directly to the Deputy Chief of the Law Enforcement Bureau.

The Detective Division general investigations are organized into two teams, the north team and the south team. This part of the division handles general case investigations, special victims' investigations, domestic violence, property crimes, vice crimes, and financial crimes investigations. The sergeants assigned to the division are responsible to review the patrol cases and determine if any follow-up is required by a detective. If follow-up is required the sergeants will assign the case to a detective for proper investigation. Juvenile Operations, Forensic Investigations Unit, The Digital Forensic Investigations, and Cold Case Unit are also under the directions of the Detective Division.

The Detective Division was assigned thousands of reports for review in 2020. Of those cases reviewed hundreds were assigned to a detective for criminal investigation resulting in misdemeanor and felony arrests.

In the event of a major investigation by the division, the sergeant will assign a primary detective as well as a secondary detective to the case. This ensures that one detective is not overtasked and that case moves quickly towards closure. All detectives currently assigned to the Division are tenured and have hundreds of hours of specialized training in areas including homicide, juvenile, interview, and interrogation.





# Detective Division

In November 2020, DuPage County Sheriff's Office Detectives investigated the shooting of Darnell Manns. Rosa Lagrone, 34, faces first-degree murder charges. The following is alleged to have transpired. Lagrone is accused of shooting and killing Manns, her fiancé, on 11/06 at 2:15 p.m. during an argument over his relationship with another woman. The couple argued over that relationship on Friday and the victim attempted to pack his bags to move out of the townhome when he was shot by Lagrone. Lagrone contacted that woman through a video chat feature on social media while her boyfriend was on the floor in the background in what appeared to be a pool of blood. The firearm used in the shooting was recovered at the scene.

The Division worked closely with the Forensic Investigations Unit (FIU) to get evidence processed quickly to the smallest detail.

This case is pending trial.



Suspect's booking photo



# Detective Division

## Juvenile Operations

The Juvenile Operations component is responsible for the creation and implementation of juvenile crime prevention programs. At present, the Sheriff's Office has 35 certified Juvenile Officers within the Law Enforcement Bureau.

In 2020, 56 juvenile cases were closed by arrest (includes Patrol, Court Security, and Detectives). This arrest action includes releasing the juvenile to parents, formal and informal station adjustments, ordinance arrests, direct filing to the court, incarceration, and the issuance of juvenile arrest warrants.

The juvenile files are purged quarterly and the records of those juveniles turning 18 years of age are destroyed. During the calendar year 2020 the juvenile files, located in the secure file cabinet within the Law Enforcement Bureau's Patrol Division, were purged four times of any individuals reaching the age of eighteen. The files were purged on March 20th, June 15th, November 30th, and December 30th, 2020.



# Detective Division

## FIU

The Forensic Investigation Unit provides crime scene investigations and all related forensic functions to the citizens of DuPage County.

The Forensic Unit also handled all vehicle seizures for the Sheriff's Office, and is responsible for the Evidence and Recovered Property Section.

The Forensic Investigations Unit Sergeant served as the Commander of the Metropolitan Emergency Response and Investigations Team, Forensic Investigations Unit (MERIT). All members of the Sheriff's Office Forensic Investigations Unit is part of MERIT as well as the DuPage County Fire Investigation Task Force

At the end of 2020, the Division consisted of 1 Sergeant, in command of 6 FIU Detectives, and one civilian Staff Assistant.

The Forensic Unit handled over 1586 assignments in 2020. A breakdown of assignments is attached to this report.

The Forensic Unit members attend and assist on all autopsies at the DuPage County Coroner's Office of which there were 311 performed.

The Forensic Unit also assists any Village, Town, City, and Task Force within the County as requested. The Unit assisted outside agencies for a total of 149 assignments in 2020.

The total number of hours worked concerning all Forensic Investigation Unit assists to other agencies, which include other Police Departments, Fire Departments, Coroner's Office, and other County Departments, totaled more than 460 hours.

Per the DuPage County State's Attorney Office and effective 9/9/2014, the Sheriff's Office is no longer required to handle the notifications for article 36 Vehicle Seizures for all of DuPage County. In 2020, FIU was responsible for 7 vehicle seizure cases.

The FIU purchased new equipment in 2020 to include new shelving for the reorganization of the Property Room, CDR new release cables, folding tables, and upgrading the Forensic Trailer. The Total Station received its required maintenance and the DuPage County Coroner's Office acquired the Sheriff's Office with an upgraded FARO Focus system.



# Detective Division

## FIU

Training was compromised because of COVID-19 in 2020.

Although FIU attended some in-house training and Task Force training.

Attached is a complete list of all classes attended by members of the Forensic Investigations Unit

Kristen Jordan maintains the Sex Offender Database for the Sheriff's Office and coordinates the registration of Sex Offenders. 511 sex offender registrations were completed in 2020. She also leads the S.P.E.A.R. task force, a multiagency task force that monitors compliance of Registered Sex Offenders.

The Evidence and Recovered Property Section (ERPS) falls under the umbrella of the Forensic Division. A Civilian Staff Assistant, Kristen Jordan, handled routine daily evidence submissions and management of Property Control involving evidence storage and disposal. Kristen Jordan managed property dispositions multiple times throughout the year. Many improvements were made in the Property Room by reorganizing current and cold cases.



# Detective Division

## 2020 Forensic Investigation Assignments

Murder Investigations	35
Sex Offenses	5
Robbery	15
Assault/Battery/Agg. Battery/Domestic	20
Burglary	84
Home Invasion	5
Burglary to Auto	144
Theft	12
Auto Theft	28
Arson/Fire	9
CDTP	19
Trespassing	2
Weapons	27
Drugs	2
Traffic/DUI/Hit & Run	2
Missing Persons	0
Sex Offender Registrations	511
Crash Investigations	18
Assist Other Agencies	149
Coroner Autopsy Assists	311
Lost/Found Property	9
Death Investigations	95
Sick/Injured	4
Civil/Admin Duties/Rx Box	67
Suspicious Incidents	6
Vehicle Seizures	7
<b>Total Assignments</b>	<b>1586</b>





# Detective Division

## Digital Forensic Investigations

The Digital Forensic Investigations (DFI) Unit routinely provides forensic examinations on computers, tablets, cell phones, and electronic storage devices for the Sheriff's Office as well as any Law Enforcement agency within the County to include the Children's Center, Probation Department, DUMEG, the Illinois State Police, and occasionally jurisdictions from neighboring Counties. Approximately 428 cases were handled, involving 1,259 computers, tablets, cell phones, and electronic storage devices processed. The cases examined include Murder, Death Investigations, Child Pornography, Indecent Solicitation of Minors, Sexual Assaults, Robberies, Burglaries, Drug Investigations, and Identity Thefts. Of the 1,259 items analyzed, 281 items were from Sheriff's Office investigations, and 978 items were from outside agency investigations.

The Metropolitan Emergency Response and Investigation Team (MERIT) Digital Forensic Unit (DFU) has investigated several of the above crimes. Of the 1,259 items above, 513 items processed were done by DFI for the MERIT DFU. In addition to that, there are DFU labs in Lisle and Elmhurst. The Lisle DFU lab-processed 77 items and the Elmhurst lab-processed 2 items.



# Detective Division

## Senior Social Worker Services

The DuPage County Sheriff's Office receives Calls for Service on domestic-related problems daily. Calls for Service for domestic-related problems reflects the most common reason for a call to a home in our county.

In response to these incidents, the Senior Social Worker conducts follow-up contacts with individuals and families. He offers residents support and information to assist them in meeting their needs. The goal for follow-up services is to reduce the trauma of domestic troubles and to help families develop plans so such events do not happen again.

Senior Social Worker Supplemental Reports completed in 2020:

Domestic Battery, Domestic Trouble, and Violence calls	302
Juvenile Problems	38
Elder Abuse and miscellaneous assistance	26
Total in 2020	366

In addition: Assist to State Police: 44 FOID & CCL Surrender contacts resulted in completed surrenders of revoked cards.



# Detective Division

## Cold Case Unit

The Cold Case Unit of the Sheriff's Office is responsible for investigating any unnatural death or violent crime against persons that have not been resolved, generally, but not necessarily always, in a period that exceeds one year and is not actively being investigated. Solvability factors are applied to suspended cold cases to assist in identifying cases that can be reopened and actively investigated.

In 2020, the Cold Case Unit was supervised by Sergeant Wayda. Det Chiesa and Det Molzahn both work on Cold Cases however their primary duty assignment is that of a current case detective.

1940's 3

1950's 2

1960's 4

1970's 25

1980's 10

1990's 4

2000's 3

Total: 51

As 2020 came to a close the Sheriff's Office currently has approximately fifty unsolved cold case murders and three missing person cases.

The number of cold cases has declined in each decade since the 1970s; with the 1970s being an anomaly when comparing thirty years before and after that decade. Advances in investigative techniques, such as investigator's interview and interrogation skills, along with technological advances in the areas of electronic tracking and data recovery via computers and cellular devices. Additionally, crime scene processing and evidence collection procedures have advanced significantly. Lastly, and along with the aforementioned advances, the ongoing progress in the field of Forensic Science, specifically, the advances in DNA testing, certainly contribute to the higher rate of solved homicides as demonstrated in the 1985 Kristina Wesselman case solved in 2015 with a conviction.



# Detective Division

## Cold Case Unit

The following is a review of the current open/suspended cold case investigations:

Debbie Fijan (10-year-old victim) -Date of Murder February 11, 1966:

The Debbie Fijan murder case remains an open/suspended investigation. The suspension status is due to no current leads to follow. Debbie was murdered and her body was found on the shoulder of Lies Road east of Fair Oaks Road in Unincorporated West Chicago.

Bode Technologies along with the DuPage County Crime Laboratory was utilized to evaluate and attempt DNA extraction from several items of evidentiary value; ie., evidence labeled “Schofield’s fingernail scrapings”, along with Debbie’s coat and other items related to the investigation. To date, the testing either did not result in obtaining a DNA profile or the profile developed was not incriminating.

In late December 2012, the Cold Case Unit contacted the Smithsonian Institution’s Feather Identification Laboratory. The Feather Identification Laboratory has agreed to review feathers from this case that may tie a suspect to a stuffed duck found with Debbie’s body. We have sent this feather evidence to the Feather Identification Laboratory. The results concluded that the feathers present and analyzed were from a different type of fowl than the stuffed duck found with Debbie’s body (that she had taken to school that day).

In June of 2014, Sgt. Wayda and now-retired Sgt. Harris traveled to Missouri to attempt to interview Loren Schofield. In 1966, Schofield was originally charged with Debbie’s murder, however, the Grand Jury failed to indict him and he was released. We were able to make contact with Schofield at his residence and a brief discussion took place. Schofield stated that he would consider a more in-depth interview after first consulting with an attorney.

Schofield never contacted our office and attempts to contact him have been met with no return calls or correspondence from him.

Loren Schofield died in 2018.

There were no viable leads on this case in the last 3 years and all physical evidence has been worked by our laboratory or outside laboratories with no leads obtained.

This case remains suspended pending any new information.



# Detective Division

## Cold Case Unit

Mary Konder (29 years old) – Date of murder: September 17, 1971:

Mary Konder was found in her home at 30W150 North Aurora Road, unincorporated Naperville.

Mary was found in the morning hours by a co-worker with multiple stab wounds. At the time, Mary's young child was in the home while her other child was in school.

In 2020 a review of the evidence was conducted and a case review was conducted with the DuPage County Crime Laboratory. Some items have been tested to date with no viable suspects developed, but more evidence has been recommended to be tested.

Contact was made with her husband at the time of her death, her children, and multiple siblings.





# Detective Division

## Cold Case Unit

Linda Sue Rhein: - Date of Murder: July 18, 1979:

Linda Sue Rhein was stabbed to death and her body was either placed or her death wounds occurred on 87th St. east of Madison St. The main suspect in her murder at the time was her boyfriend, William Baker. Baker was interviewed multiple times. Baker was the last person known to see Linda, he was driving her car and there was blood in her car.

Sgt. Wayda and Det. Molzahn continues to investigate the case. In July of 2014, they traveled to Michigan and interviewed another person of interest, who is an inmate in the Gus Harrison Correctional Facility. Additionally, they traveled to central Illinois to conduct further interviews and conduct research.

A meeting was held with the DuPage County Crime Laboratory and a review of physical evidence was conducted. It was decided that the available evidence will be prioritized and then submitted in three waves.

Throughout the years, our office also utilized the assistance of Bode Laboratory, and the FBI for mitochondrial DNA testing (specifically used for hair/roots).

Detective Sgt. Wayda maintains contact with the Rhein family.

This case remains open.



# Detective Division

## Cold Case Unit

Lorraine Bieze-Date of Murder: August 31, 1982:

Lorraine Bieze was found deceased near the railroad tracks off of Munger Road near the Pratt Wayne Woods Forest Preserve. Bieze was sexually assaulted and her cause of death was strangulation.

A review of the case was conducted in late 2011 and early 2012.

There is DNA evidence available and the DNA developed by our laboratory is sufficient to exclude suspects; however, there is not a complete profile to enter into C.O.D.I.S.

We have met with both Lorraine's mother and her sister in an attempt to generate leads. We are in the process of re-interviewing potential suspects and obtaining DNA samples from them for comparisons by our crime laboratory. One suspect in Lorraine's murder died in 2003. Sgt. Wayda was able to obtain biopsied tissue blocks from the hospital where this suspect died. These medical samples were found to be unusable (in developing a DNA profile).

However, Sgt. Wayda was able to obtain DNA from the suspect's brother and that DNA profile was able to be excluded.

Due to the DNA evidence and availability of persons of interest, the solvability of this case warrants an ongoing investigation. At this time Bieze's case is considered open.

This case is considered open.



# Detective Division

## Cold Case Unit

Kenyon Stapley-Missing Person-Last seen in August of 1993:

Kenyon Stapley was last seen at his home in August of 1993.

Keyon did not leave a note indicating his whereabouts and there was no apparent crime scene. Stapley's wallet and keys were found on his dresser and his vehicle was parked in his attached garage. Stapley's adopted son admitted to being in the home the day Stapley was last seen alive.

Det. Sergeant Wayda has been in contact with a woman who was Stapley's fiancé at the time he went missing.

2015: Det. Wayda has worked with Stapley's fiancé and spoken with Stapley's daughter and his attorney to attempt to gain traction in this case. Det. Wayda and Det. Molzahn interviewed Stapley's son and he refused to provide a DNA sample for the CODIS-Unidentified Human Remains Database. Stapley's family states they are convinced their father committed suicide. We will attempt to obtain DNA from Stapley's daughter for the database.

2016: Detectives met with Stapley's attorney and it was learned that Stapley was having financial difficulties and had several lawsuits pending against him. Stapley's case information was entered into NamUs as a missing person case.

Efforts to obtain DNA from Stapley's daughter are underway to complete the NamUs entry.

Current: DNA from Stapley's sister and daughter was obtained and entered into NamUs.

This case is considered open.



# Detective Division

## Cold Case Unit

Sandra Allard-Date of Murder: October 3rd, 1993:

The Sheriff's Office responded to a fire in a townhome located at 28760 Theresa Ct. in Oakbrook. Sandra's body was found in the home and an autopsy revealed she had been stabbed to death.

We have been in contact with Sandra's daughter and she is interested in being included in our investigation.

One of the first steps taken was to conduct a major case review with our crime laboratory. It was determined that evidence exists and Sgt. Wayda submitted that evidence to our laboratory. There has been a delay in the processing of that evidence due to a shortage of personnel in the laboratory.

2018: An additional case review was completed to include a review of all physical evidence.

Evidence was submitted to our crime laboratory. Interviews were completed with witnesses in an attempt to develop suspects.

This case is considered open.



# Detective Division

## Cold Case Unit

John Spira-Missing Person-Last seen on February 23, 2007:

John Spira was last seen at Universal Cable Construction in Unincorporated West Chicago, a company he is co-owner of with David Stubben. Our office continues to investigate this case and we have been working on interviews and research of both John's finances, as well as Universal Cable Construction.

We continue to follow up on cases of found human remains in this state and none have been linked to John Spira.

Then Detectives Wayda and Mowrer traveled to Missouri in June of 2014 to conduct interviews related to information received during the investigation of Spira's disappearance.

Detective Molzahn has completed subpoenas for Spira's finances and Universal Cable finances.

2019/2020: Det. Chiesa is continuing his efforts to look over financial records. Chiesa has made multiple out-of-state visits to discuss the case reviews with persons associated with the case information. Det. Chiesa remains in contact with John Spira's sister.

This case is open, and being actively worked on.





# Detective Division

## Cold Case Unit

Baby Hope - discovered on August 15, 2016:

Baby Hope was a newborn found on the afternoon of August 15, 2016, by landscape workers maintaining property located at 25w445 Plamondon Road in unincorporated Wheaton, IL. The child was found in a backpack on the roadway. The exact cause of death cannot be determined however there is evidence that the baby was alive after her birth. A genealogy test revealed that Baby Hope is of Hispanic descent.

DNA from Baby Hope has been entered into CODIS in hopes of locating either the mother or father. A recent pollen test of items discovered with Baby Hope determined they originated in the Southwestern portion of the United States.

Efforts to contact media outlets in the southwestern states to highlight the Baby Hope case are underway.

2019/2020: This case remains open and is being actively worked via genealogy and the assistance of Parabon Labs.



# Detective Division

## Cold Case Unit

Missing Person – Cheyann Klus (unincorporated Downers Grove) – Reported Missing 12/12/17 by her father.

Cheyann was last seen in Chicago at an associate's house in November 2017. Since the case was reported, multiple interviews, search warrants, and searches were conducted.

In 2020, a Billboard was set up throughout the area for one month, more subpoenas were completed, multiple interviews with witnesses and persons of interest were conducted, follow-ups with the medical examiner's office, neighborhood canvas, and property searches (including cadaver searches) were done.

The case remains open.



# Community Resource Unit

Starting of 2020, The Community Resource Unit consisted of six members; a Sergeant supervises three Neighborhood Liaison Officers (NLO's), one School Resource Officer (SRO), one deputy assigned to the Post Crisis Response Unit. The unit is dedicated to resolving issues and creating collaborative relationships within various community groups, social service organizations, schools, homeowner's associations, and local businesses. The unit offers programs and services to help citizens throughout DuPage County. Several new programs and initiatives were implemented in 2020, even during the COVID-19 pandemic.



# Community Resource Unit

## 2020 Highlights:

### It Takes a Village Food Program

The Sheriff's Office built several successful partnerships during the 2020 year. The COVID-19 pandemic affected every resident in the county. Sheriff Mendrick created the "It Takes a Village Food Program" to assist residents in receiving meals during the pandemic. Partnerships with Lombard based School & Community Assistance for Recycling and Composting Education (SCARCE) as well as DuPage Office of Homeland Security and Emergency Management(OHSEM), Village Tavern in Carol Stream, Electri-Flex based in Roselle, the U-Gazdy restaurant, and the DuPage Senior Citizens Council, the Community Resource Unit and the DuPage County Sheriff's Office Sheriff Work Alternative Program (SWAP) assisted in coordinating and delivery of the meals.

We were able to provide over 10,000 meals to area residents. The first donation came from Electri-Flex, who donated two pallets of food to Catholic Charities Diocese of Joliet. The largest donations came from the DuPage County Senior Citizens Council who held bi-weekly meal pickups at the county complex. Electri-Flex donated 1000 turkeys complete with sides for Thanksgiving. On Christmas Eve, U-Gazdy donated over 40 complete hot meals to area residents. In May, Village Tavern donated 50 hot meals to elderly residents in Carol Stream. DuPage OHSEM donated thousands of ready to eat meals to the Wheaton based People's Resource Center as well as York Township Food Pantry, DuPage PADS.



## Neighborhood Liaison Officers

Neighborhood Liaison Officers (NLO's) address community concerns and function as a liaison, facilitator, and coordinator of resources for our residents. In 2020 the unit addressed many community concerns including neighborhood trouble or disputes, speeding autos, business concerns, tobacco sales, and more. Additionally, NLO's deployed the Sheriff's Speed Trailers in approximately 30 locations throughout the county and conducted numerous targeted patrols to address speeding auto concerns. NLO's also assist the Patrol and Detective Divisions in their daily operations when needed.

The Community Resource Unit provides follow-up services in situations involving elderly persons who may need crime prevention information or other social services. We also maintain involvement in Senior Services by attending Seniors and Law Enforcement Together (SALT) and TRIAD to better understand issues affecting our Senior Citizens.

The Community Resource Unit coordinates registration for individual programs such as the Sheriff's Program for at Risk Residents (SPARR), Lock Box, and the Community Care Program. Each of these programs are designed to assist seniors and the special needs community. Community Resource Unit members met with residents throughout DuPage County to educate citizens about these programs and to register each citizen.

The Community Resource Unit did not participate in National Night Out due to the COVID-19 Pandemic. The DuPage County Fair, Safety Saturday, Office Tours were also cancelled due to the COVID-19 Pandemic.

The Community Resource Unit conducted numerous in-person and Zoom meetings on topics ranging from Neighborhood Watch to Crime Prevention at various events throughout the county. The Community Resource Unit also attended socially distant events through the Lisle/Naperville TRIAD. Furthermore, the unit tends to approximately 100 different homeowner's associations (HOA) located within DuPage County. The NLO's are responsible for attending and actively participating in as many HOA meetings as possible.





## Volunteer Unit

The Community Resource Unit oversees a Volunteer unit consisting of 46 individuals. The volunteer unit assists in various functions throughout the Sheriff's Office. The Volunteer Unit donated approximately 2,600 hours of time in 2020, which included assisting in weddings performed at the County's Judicial Office Facility (JOF) on Fridays.

Additionally, within the Volunteer Unit the Office maintains a Volunteer Patrol Unit. The Patrol Volunteers perform many duties, such as residential and business security checks, assisting with traffic direction, and many other duties in order to assist the Patrol Division. The Patrol Volunteers also perform bicycle patrol duties on the Illinois Prairie Path and Great Western Trail.

## CRU's 2020 Programs

### Tobacco Enforcement

The Community Resource Unit is tasked with monitoring tobacco vendors of unincorporated DuPage County and their compliance to state and county regulations. Every year, the Community Resource Unit monitors these vendors with controlled buys. By using authorized underage youths along with deputies, we help to ensure the vendors are not selling tobacco products to minors. There are 44 vendors in unincorporated DuPage County. Compliance checks are done 3 times a year on each vendor.



## Anonymous Crime Tip Program & The Sheriff's App Launch

Anonymous Crime Tips (ACT) is coordinated through the Community Resource Unit. ACT is a web and cellular based program that allows citizens to report crimes or crime tips utilizing text-enabled cell phones and via the Internet. Not only does ACT receive crime tips related to our office, but for all municipalities in the county. When these tips come in, we work with our law enforcement partners together in certain instances or act as a conduit between those agencies and tipsters.

The Sheriff's App was developed and launched to connect the community with the Sheriff's Office through modern technology platforms. This allows for community members to download the application and have access to sex offender, inmate, and public information. Users can also submit tips to the Sheriff's Office about drug and criminal activity.



## School/Education Programs

The Community Resource Unit has one full-time deputy assigned to Glenbard South High School in Glen Ellyn. This Deputy acts as the Sheriff's Liaison, to investigate criminal incidents, mentor students, and to conduct presentations to students and staff on various law enforcement and crime prevention issues.

The Community Resource Unit has one NLO assigned as a Community Education Officer. Attends participating schools located in both unincorporated and incorporated DuPage County. The curriculum involves the Deputy instructing a 10 week Too Good for Drugs (TGFD) class. Due to the COVID Pandemic the TGFD program will resume when it is both safe and allowed by each of the participating schools.



## Autism Driver Course

During the 2020 school year The Community Resource Unit held two classes with new drivers who are on the Autism Spectrum and are in the process of obtaining their driver's license or have recently obtained their license. The participants are referred to our office from rehabilitation driver's education instructors at Marionjoy Rehabilitation Hospital. The students are provided with a classroom section of the class that will teach them what they may expect during a traffic stop. The classroom portion also prepares these students to be ready with common documents like insurance documents and drivers license needed during a traffic stop. The students and members of the Community Resource Unit will then roll play scenarios utilizing squad cars, overhead lights and sirens. Each scenario has a deputy and a driver's education instructor from MarionJoy inside the vehicle with the new driver. The instructor and deputy will then explain what is going on to the new driver. These scenarios allow for the new drivers to ask questions and to understand what goes into a traffic stop.





# Julia the Comfort Dog

In 2020, DuPage County Sheriff's Office continued our partnership with King of Glory Lutheran Church. Julia Comfort Dog, and handler Cpl. Terri Albright worked in collaboration with DuPage Justice, Understanding, Service, Training, (JUST). Julia Comfort Dog has made frequent visits to our jail, to work with the staff of JUST to enrich the lives of inmates during and after their incarceration. Julia Comfort Dog made regular visits to the offices of County employees and has attended various parades throughout the County. The Community Resource Unit participated in over 80 parade for children and residents during the 2020 calendar year. Most parades were birthday parades and Veterans returning home from deployment.





# CIT

In 2017 the DuPage County Sheriff's Office created a 40 hour mental health awareness training for law enforcement within DuPage County. The Illinois Law Enforcement Training and Standards board has certified this training. Participants of this 40 hour training program, receive intensive training on recognizing and addressing individuals in the community who have a mental illness or other behavioral health crisis. The CIT training program is an in depth, specialized course for officers with at least two years' experience. The five day course includes presentations by behavioral health specialists, experienced field officers and representatives from DuPage County service providers. Officers receive training in topics such as mental illness/signs and symptoms, co-occurring disorders, child and adolescent issues, medical conditions and psychotropic medications, and law enforcement response and legal issues. They will also learn advanced communication and de-escalation techniques, partake in valuable exercises, have a unique opportunity to participate in discussions with individuals who have a mental illness and or their family members and given an opportunity to exercise their skills in realistic scenario role plays.

Later in the week the officers engage in role plays. Professional actors are hired to portray individuals in crisis and bring realism to the training. All of the officers that have attended say the actors make the role play so real that they forget it is a training and treat the incident as a real call. All of the role plays are facilitated and evaluated by CIT officers and feedback is provided to the students.

The Sheriff's Office has committed to training every deputy sheriff in CIT, as well as some civilian staff (Telecommunicators, Social Worker). In addition, we offer CIT training free of charge to every law enforcement agency within DuPage County. As of 2020, the Office has trained over 700 deputies and municipal police officers within DuPage County.

We would like to thank the DuPage County Health Department, NAMI DuPage, DuPage County State's Attorney's Office, DuPage County Probation, Edward Hines Jr. VA Hospital, and Transitional Care Management of Lisle for their support in presenting this material.



# Communications Center

In November 2020, the DuPage County Communications Center consolidated with the Addison Consolidated Dispatch Center (ACDC). This monumental merger aimed to help to improve information flow between DuPage County Sheriff's Deputies and other Law Enforcement Officers to effectively respond to emergency and non-emergency situations. The focus will remain on citizen and responder safety but will provide for greater interagency cooperation and resources.

Consolidation allows for improved and faster communications and coordination between agencies and agency partners and access to more advanced emergency communications systems, technology, and standardized protocols that help eliminate mistakes

This was not only a challenging decision to have to make but bittersweet one. Our telecommunicators are vital to operations and have always been the calm voice amidst the chaos. As communications operations have been handed over to ACDC, so have many of our telecommunicators. The transfer of so much knowledge and new resources acquired with consolidations will expand the Sheriff's Offices' abilities to provide the highest level of law enforcement possible.



# Communications Center

	Non-Emergency Calls	Emergency Calls	Total Calls		
January	11,171	5,945	17,116		
February	11,052	6,709	17,761		
March	10,980	4,084	15,064		
April	9,065	5,032	14,097		
May	10,787	6,750	17,537		
June	11,609	7,376	18,985		
July	11,827	7,534	19,361		
August	11,784	7,662	19,446		
September	10,537	6,458	16,995		
October	11,000	6,450	17,450		
	109,812	64,000	173,812		



# Information Technology

The DuPage County Sheriff's Office Information Technology Division is responsible for maintaining all the IT hardware, applications and network infrastructure within the entire organization. Throughout 2020 a variety of projects were completed. Some of the highlights are as follows:

- The creation of a new email server and the migration of all personnel email accounts to the Office 365 platform and incorporating cloud technologies.
- Upgrade server operating systems and associated software to enhance network security.
- Replaced network switches to incorporate PoE required to power the new VoIP phones and enhance network stability.
- Assisted in the County wide VoIP Phone project enhancing resource efficiency and communication capabilities.
- Replaced all Detective and Forensics Divisions computers providing improved efficiency and functionality.
- Developed and made significant headway on an organization-wide Windows10 PC operating system upgrade project plan which will enhance network security and stability.
- Completed first wave of cell phone migrations onto the AT&T FirstNet cellular architecture to enhance First Responder phone connectivity and reliability.
- Provided emergency work-at-home equipment due to the COVID-19 pandemic allowing seamless resource availability and functionality.
- Provided ZOOM capable equipment for the new Jail ZOOM pods created for inmate remote connectivity to courtroom proceedings in response to COVID-19 safety measures.



# Training, Grants, and Accreditation

2020 was a busy year for the Training, Grants, and Accreditation (TGA) unit. This unit was formed by Sheriff Mendrick in January 2019. In 2020 this unit evolved into what it is today- Deputy Chief, a Lieutenant, a Deputy, 2 civilian LEADS administrators, and 2 civilian administrative assistants.

## Grants

Having a unit solely dedicated to grants was new to the Sheriff's Office for 2019. This unit is responsible for writing, submitting, and managing awarded grants other than the Crime Lab.

During 2020 this unit applied for \$409,091.91 and was awarded \$143,554.36. We have yet to hear about an outstanding grant submission for \$37,653.

This unit is continually looking for new grant funding opportunities and anticipates 2021 to have a higher dollar amount in submissions.

## Lexipol Transition/ Accreditation

In 2019 the decision was made to move from CALEA accreditation to a policy and risk management tool to better analyze and keep policy with current legal trends in the field. This tool is called Lexipol.

Lexipol is essentially a database that gives access to best practices to police agencies across the country. In order to complete this transition Office policy regarding law enforcement, JOF, personnel and Office manuals must be converted to the new format. This is a large task being managed by TGA.

The conversion is going well and is anticipated to complete in 2021.

In addition to Lexipol the Office is changing to a new accrediting body. This new organization is called the Illinois Law Enforcement Accreditation Program. This program works along with Lexipol to provide the ability to have the most up to date policies and procedures. This transition is expected to happen in 2021 as well.





## Budget

The Office budget has historically been written and managed by the Administrative Bureau. The TGA Deputy Chief has responsibility for all aspects of the budget from writing it, submitting it, and yearly management of expenditures.

## Training

Training, Grants, and Accreditation is responsible for setting up, registering, and tracking training for the Law Enforcement Bureau. It acts as a liaison to NEMRT and SLEA as well as any other MTU's that offer training.

In 2020 TGA enrolled Law Enforcement and Administrative Bureau staff in over 250 classes and conferences. For each training, a deputy is registered a training notice is generated and disseminated.

TGA also maintains files on those in LEB and administrative staff. All those that attended classes or conferences turned in either a certificate or training notice that is put into their individual training file. These files are maintained by TGA.

In addition to maintaining training files onsite, TGA is tasked with maintaining electronic State files. It is extremely important to ensure these files are accurate as it keeps police certification current. Without these certifications the Office may be excluded from applying for grants or other funding opportunities that mandate compliance.

## Internships

During the 2020 period TGA brought in and supervised three interns. Phone calls were placed to many large universities in Illinois as well as the tristate area to let them know about our program. In addition the recruitment team will also push out internship information.

## Recruitment

The process of calling universities to tell them about our internship program gave the idea of reviving the Office recruitment team. This team attends career fairs at area universities and gives information on career and internship opportunities here at the Office. In 2020 7 career fairs were attended prior to COVID-19.



# Peer Support

In 2020 the Office started a peer support program. This program was established to provide confidential supportive assistance and referral service for Office members. In its commitment to the safety and wellbeing of its members the Office trained eight members to be Peer Support Advisors. These advisors report to the Administrative Bureau Deputy Chief.

The Peer Support Advisors are available 24 hours a day to assist members and the program is confidential and voluntary.

In order to expand this effort around the region the Office began to offer training to other police agencies so they can start their own program. The TGA obtained a \$107,000 grant so Peer Support can offer this training to area agencies free of charge.



# Civil Process Division

The Civil Division provides services to the public and other government establishments to obtain civil process as required by the courts. In 2020, 13,215 court documents were entered by the Civil Division. Many of these documents were summons and subpoenas that requires service on corporations and individuals within DuPage County. The Civil Division is also responsible for handling mortgage foreclosures, evictions, replevins, and levies both personal property and real estate within DuPage County. In 2020, DuPage County has experienced a total of over 1088 foreclosures and 258 evictions.

It should be noted that many civil processes, including evictions and foreclosures, were cancelled by both federal and state legislation due to COVID-19.

Revenue collected for the year of 2020 is as follows:

- Chancery: \$124,650.00
- Stand by Fees: \$2,440.00
- Bail Bonds: \$84,610.00
- Property Levy: \$0
- Writs of Replevin: \$1,600.00
- Evictions: \$57,200.00
- Writs and Summons: \$244,031.60
- Accident reports: \$670.00
- Real Estate Levy: \$1,137.00

Total of free papers processed for 2020 was \$243,809.00



# Civil Process Division

The following is a breakdown of the number of orders entered:

FY2020	
<u>PROCESS TYPE</u>	<u>DOCUMENTS</u>
ATT / BODY ATTACHMENT	154
CDS / FORECLOSURE	601
CIG / CITATION GENERAL	3
CIT / CITATION ASSETS	28
EOP / ORDERS OF PROTECTION	1191
EXC / LEVY	5
FE / FORCIBLE ENTRY	300
GAR / GARNISHMENT	7
NOT / NOTICE	231
ORD / ORDERS	854
OTH / OTHER MISC	324
REP / REPLEVIN	5
RUL / RULE TO SHOW CAUSE	98
SUB / SUBPEONAS	4074
SUM / SUMMONS	4540
TKN / TAKE NOTICE	794
TRO / RESTRAINING ORDER	2
WDS / WAGE DEDUCTION	4
<b>FY2020 TOTAL ORDERS ENTERED</b>	<b>13215</b>



# The Records Division

The Central Records Division is responsible for maintaining a secure environment for all the files of the Sheriff's Office. These records are maintained in compliance with State and Federal statutes. The records/reports are available as a public service, to provide investigative and/or administrative assistance, and to provide statistical data.

The primary function of the Central Records Division includes the review, control, maintenance and retrieval of all reports and records of the Sheriff's Office. Central Records controls the availability of all reports and records maintained therein, to ensure confidentiality, and the distribution to authorized persons and agencies only.

Many county agencies such as the State's Attorney Office, Probation Office, and the Coroner's Office requests copies of incidents they are responsible for processing that were initiated by our Deputies. We receive approximately 100 of these requests a month.

In the year 2020, Central Records processed 31,680 calls for service, 2,680 traffic citations, and 77 DUI traffic complaints from the Patrol Division. The Records Division is also responsible for updating and electronically imaging booking jackets for the Corrections Bureau.

Over the past year in order to provide available records to the public, attorneys, and other government agencies, Central Records has complied with approximately 75 subpoenas, processed over 380 court ordered seals and expungements, and fulfilled 700 Freedom of Information requests under the Freedom of Information Act guidelines.

In 2020, we continued our partnership with Appriss to provide crash reports online to citizens. Our agency handled 1,039 traffic accidents in 2020.



# Quartermaster's Office

The Quartermaster's Office is responsible for ordering, inventorying, and supplying many of the things needed for the Office to function properly in its day-to-day responsibilities. The Quartermaster is also responsible for the daily needs of the Correctional Center. The Quartermaster services both inmates and deputies stocking all daily supplies in storage rooms.

There are many items that fall under the supervision of the Quartermaster including but not limited to; daily office supplies, ordering, exchanging/returning and distributing personnel uniforms & body armor, the Office motor pool, in-car supplies and in-car equipment, along with all necessary paperwork for the Secretary of State for vehicles (i.e. license plate stickers, emissions test, titles and transfers on new and old vehicles).

The Quartermaster is also responsible for ordering business cards, plaques, awards, badges, insignia, and retirement credentials. The Quartermaster also assists with ordering, assembling and distributing first aid kits.

Additionally, the Quartermaster is now responsible for Medical, Kitchen, JUST organization, Commissary, Maintenance and biohazard wastes from the entire building.

The Quartermaster is also responsible for sorting and distributing daily mail, both incoming and outgoing, which contemporaneously acknowledging and abiding by any orders of protection and other legal requirements that may exist. Quartermaster is responsible for all deliveries that come into the building as well as packaging and sending out all FedEx and UPS packages. Finally, the Quartermaster creates staff ID badges that permit access to various areas of the building.

The office is staffed by three individuals who service all three bureaus of the Sheriff's Office. The office is open Monday through Friday from 7 am to 3 pm.





# Crime Lab

The Forensic Science Center of the DuPage County Sheriff's Office, also known as the Crime Lab, provides forensic science services for any law enforcement agency investigating a crime within DuPage County. The laboratory provides services for drug chemistry, forensic biology/DNA and latent prints.

In 2020, the laboratory received 1,703 cases from 36 police agencies, a 19% increase in cases submitted from 2019 (case type as reported by the submitting agency). The largest increases in 2019 were for burglary/burglary to motor vehicle, with an increase of 119 cases; controlled substances, with an increase of 65 cases; and theft, with an increase of 63 cases. From 2019 to 2020 weapons and assault cases both more than doubled.

Case Type	Number of Cases
Controlled Substances	879
Burglary	291
Theft	148
Cannabis	93
Sexual Assault	84
Burglary to Motor Vehicle	53
Armed Robbery	30
Weapons	27
Proficiency Test	24
Assault	19
Overdose	15
Criminal Violation (General)	12
Homicide	8
Home Invasion	5
Property Damage	5
Arson	3
Death Investigation	3
Forgery	3
Vehicular Death	1



# Crime Lab

In 2020, the laboratory completed 2,655 assignments, a 5% increase from 2019 (note: submissions accepted in one year may not be worked until the next year).

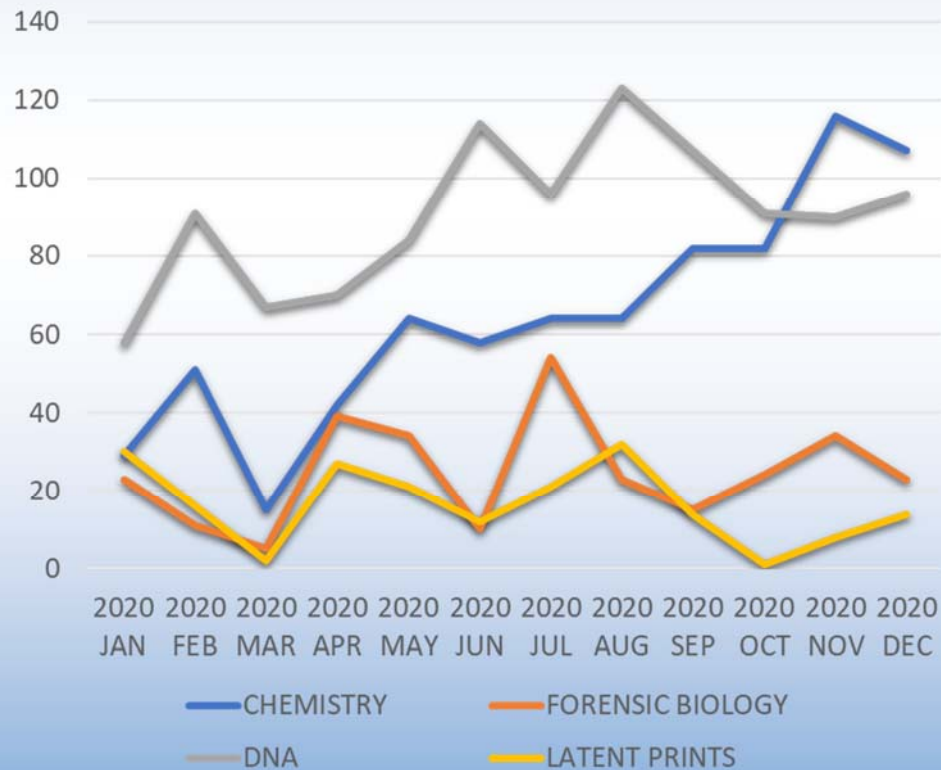
Assignment Type	# Assignments Completed
CHEMISTRY	983
FORENSIC BIOLOGY	466
DNA	450
LATENT PRINTS	353
CODIS	260
CODIS Administrative	90
PROFICIENCY TEST	31
CANCELED	19
SUPPLEMENTAL	3



# Crime Lab

Comparison of backlogs (number of assignments waiting to be worked) in January versus December showed increases in chemistry and DNA, no change in forensic biology, and a decrease in latent prints, as shown below.

## Net Backlog History



# Crime Lab

By the end of the year the turn-around time (TAT), the time measured in days from evidence being submitted or an assignment being created, to the date the testing report is approved (as averaged by assignment type per month), had increased for all services provided as shown below.

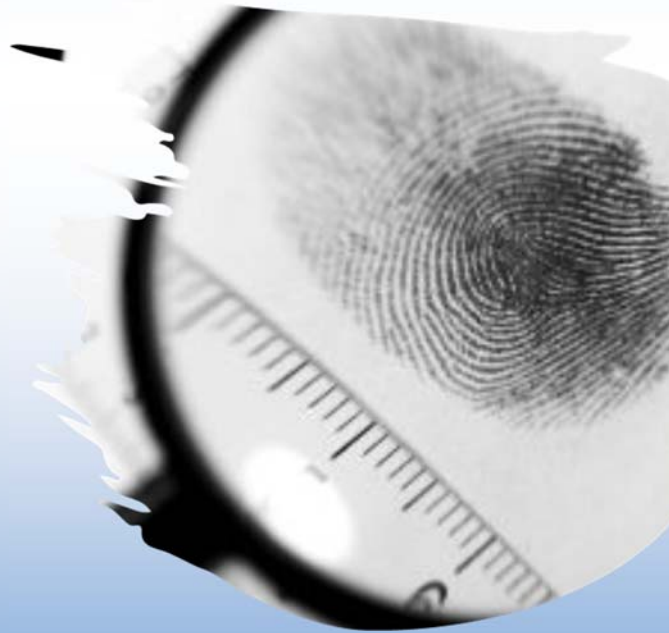
Average Turn-Around Times (TAT) by Service



# Crime Lab

The COVID-19 crisis affected laboratory operations with intermittent reductions over the course of the year in the number of staff in the laboratory, designed to reduce the likelihood of an in-work exposure to COVID. However, even with these reductions, the laboratory completed more assignments as compared to 2019. By the end of November, procedures and workflows were created and equipment was made available to enable the laboratory to optimize productivity while ensuring safety for our staff.

The laboratory maintained accreditation with a successful off-site assessment in October by the ANSI National Accreditation Board (ANAB) by demonstrating compliance with the requirements of ISO/IEC 17025:2017, ANAB 17025:2017 Forensic Science Testing and Calibration Laboratories Accreditation Requirements and FBI Quality Assurance Standards for Forensic DNA Testing Laboratories:2011.





# Crime Lab

## Drug Chemistry

Drug chemistry staff provide testing of powders, plants, tablets, liquids, etc. suspected of containing a controlled substance or cannabis. The laboratory tested 3,603 items and identified over thirty different controlled substances. The following table shows the top ten reported results by our laboratory in 2020 and the corresponding number of exhibits identified.

Result	# exhibits
Opioid	768
Cannabis sativa / THC	682
3,4-Methylenedioxymethamphetamine (MDMA)	622
Lysergic Acid Diethylamide (LSD)	528
Cocaine	358
No controlled substance found	263
Methamphetamine	117
Alprazolam	64
Amphetamine	38
3,4-Methylenedioxyamphetamine (MDA)	22



# Crime Lab

## Opioids

Opioids are a class of drugs that include the illegal drug heroin, synthetic opioids such as fentanyl, and pain relievers available legally by prescription, such as oxycodone (OxyContin®), hydrocodone (Vicodin®), codeine, morphine, and others.

Opioid Breakdown	# exhibits
Heroin/Fentanyl Mixture	443
Fentanyl	156
Heroin	123
Hydrocodone	21
Oxycodone	10
Codeine (and/or mixture with APAP or Promethazine)	7
Methadone	5
Hydromorphone	1
Morphine	1
Hydromorphone	1



# Crime Lab

## Clandestine Tablets

Opioids are a class of drugs that include the illegal drug heroin, synthetic opioids such as fentanyl, and pain relievers available legally by prescription, such as oxycodone (OxyContin®), hydrocodone (Vicodin®), codeine, morphine, and others.

Opioid Breakdown	# exhibits
Heroin/Fentanyl Mixture	443
Fentanyl	156
Heroin	123
Hydrocodone	21
Oxycodone	10
Codeine (and/or mixture with APAP or Promethazine)	7
Methadone	5
Hydromorphone	1
Morphine	1
Hydromorphone	1



# Crime Lab

## Forensic Biology/DNA

The forensic biology/DNA staff test evidence for the presence of blood and body fluids. DNA profiles generated from case samples are compared to elimination and suspect standards if provided. When needed and if the case sample profile is suitable and eligible, it is searched in CODIS, the DNA database. Our laboratory is one of nine National DNA Index (NDIS) participating laboratories in Illinois. In 2020, our laboratory entered 325 profiles into CODIS, an increase of 39% from 2019. During the year, there were 269 hits, an increase of 22% from 2019. These hits were to known suspects, offenders, a homicide victim and other case samples.

### *Examples of CODIS hits include:*

- Swab from a sexual assault hit to an Indiana sexual assault
- Suspect standard buccal swab from a theft case hit to a 2013 out of county burglary case
- Swabs of steering wheel from a theft hit to a cigarette butt sample from a Chicago 2018 homicide
- Swab from a sock in a home invasion hit to a shirt in from a Chicago robbery

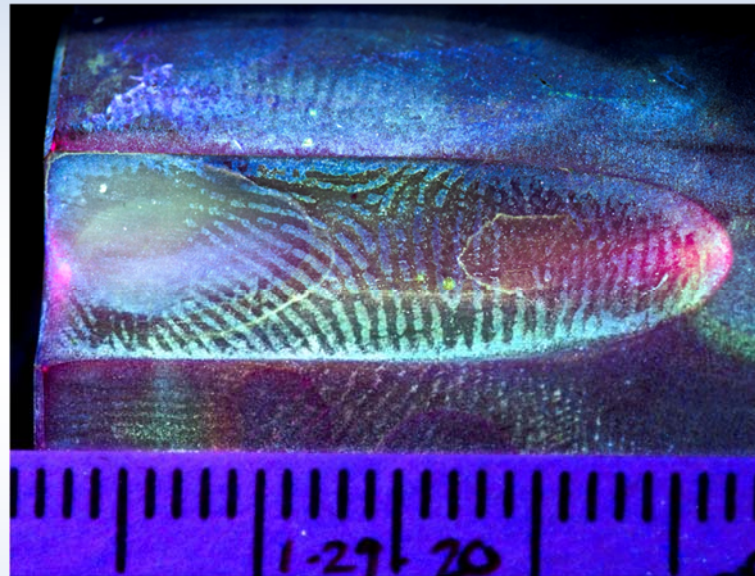
In August, the Illinois State Police implemented a sexual assault tracking system called 'CheckPoint'. This site allows survivors of sexual assault to monitor the progress of evidence collected in their cases. Our laboratory participates by entering information that includes the date evidence was received by the laboratory and the date DNA analysis was completed.



# Crime Lab

## Latent Prints

The latent print staff evaluate and analyze evidence for the presence of fingerprints, palm prints and footprints. These prints, if suitable for analysis are compared to victim elimination standards and then suspect standards or searched in the Automated Biometrics Identification System (ABIS).



This year the latent print section has seen an increase in the submissions of guns, magazines, and rounds of ammunition. The photo shown below is a print found on a revolver after being processed with an Ardrex dye stain and viewed under ultraviolet light.





# Crime Lab

## Automated Biometrics Identification System

Use of the Automated Biometrics Identification System (ABIS) to search unidentified prints in the Illinois State Police and FBI databases led to fifty-eight identifications. These identifications assisted investigations in theft, burglary, armed robbery, bomb threat, and homicide.



# Court Security

The dedicated men and women of the DuPage County Sheriff's Office Court Security Division strive to provide the highest quality service to the citizens of DuPage County. This is accomplished by working cooperatively with members of the judiciary, elected officials, and other service providers that operate within the Judicial Office Facility. Our mission is to ensure the public, law enforcement officials, and Courthouse employees are able to fulfill their duties, obligations, and responsibilities in a safe and orderly environment.



# Court Security

During business hours, the primary function of the Court Security Division is to provide for a safe and orderly environment within the Courthouse and its associated buildings. Court Security Deputies and Court Security Officers maintain secured entrances to the Courthouse by which all visiting persons and their property must pass through a magnetometer and x-ray machine which allows them to identify items that are illegal or prohibited and to keep these items from entering our facilities.

In addition to providing a secured entrance, deputies also have full arrest powers, which they regularly use to serve outstanding warrants and respond to any criminal activity which may occur within the Judicial Office Facility.





# Court Security

Extensive training is conducted to prepare our personnel to fulfill the mission of the Court Security Division effectively and professionally. Although solid operational policies and procedures are imperative to maintaining a successful Court Security environment, it is the people assigned to the Division who put those procedures into action and serve as the backbone of the operation.

When deputies are administratively assigned to the Court Security Division they must complete a minimum of 200 hours of field training. The deputies assigned to the Judicial Office Facility are trained to conduct Sheriff's Office duties and responsibilities as they relate to the Courts and respond to any law enforcement related situation. To further professional growth, ongoing training is provided through both in-house and off-site classes. In 2020, Court Security personnel received a total of 4,228 hours of additional training.



# Court Security

In 2020, the deputies escorted 7,570 inmates / prisoners to and from courtrooms, which represents an average of 30 prisoners per day.

In turn, these prisoners were handled by the deputies assigned to each of the courtrooms. In addition to handling day-to-day court appearances, the deputies handled 59 jury trials and 129 high-risk hearings. 680 people were taken into custody on warrants by the deputies assigned to Court Security.

In 2020, 207,533 cases were heard in the forty-two courtrooms within the Judicial Office Facility. An additional 71,809 cases were heard in the two field courts. Despite a decline in overall court cases over the past few years, Court Security personnel continue to screen around 1 million people every year as they enter the court facilities. 2019 saw a daily average of 4,155 people screened. This number was reduced dramatically in 2020 in response to court shutdowns due to the Covid-19 Pandemic. Construction of new style of social distancing courtroom was started in 2020, with completion scheduled in early 2021. This new larger courtroom will allow for jury trials while enabling jurors, court personnel, witnesses, etc. to maintain social distancing in response to CDC guidelines for the Covid-19 Pandemic.





# Court Security

## Civilian Court Security Officers

In 2020, Court Security Officers were added to the Court Security Division

Duties and responsibilities of Court Security Officers include:

- Operation of screening devices and monitor people entering the facility
- Conduct "pat down" searches as needed
- Screen tools of contractors or other personnel
- Vouchers items specified by the Sheriff's Department
- Service on Pass Post and performs identification duties of this position
- Direct entering public for scanning
- Serve in positions of Blocker Post, Point Post, or Back Up Searches
- Provide entry screening for Grand Jury juror selection and proceedings
- Aid in the detection of contraband and assists deputies as directed
- Assist in report preparation

